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Information regarding the discontinuation of Windows versions and **PROtouch 5,7"** Terminals



We would like to inform you about Microsoft's current support and discontinuation dates for Windows-based systems, as well as changes to our terminal portfolio.

Windows 10 IoT – Support status

At the start of the year, we would like to remind you of the end-of-support dates for Windows licenses defined by Microsoft. For some product lines currently deployed by customers with Windows 10 IoT Enterprise, the end of support has already arrived or has been announced. Standard support for Windows 10 IoT Enterprise LTSC 2021 is guaranteed until January 12, 2027. Standard support for older versions, such as Windows 10 IoT Enterprise LTSB 2016 and LTSC 2019, has already been discontinued by Microsoft. In many cases, it's possible to replace the existing screens with Windows 11-compatible models without having to purchase a new terminal. When requesting new hardware, please let us know that it involves replacing your existing hardware.

Some of our users operate their terminals in a separate production network secured by appropriate firewall and network configurations. In such scenarios, the security risk from external access can be significantly reduced. Nevertheless, we recommend considering Microsoft support cycles in long-term system planning.

Announcement PROtouch 5,7" with Windows CE

Furthermore, we would like to inform all users who use PROtouch 5,7" terminals with Windows CE that we have already discontinued the production and distribution of this series and will discontinue support on March 31, 2026.

The developments of recent years show a steadily increasing demand for larger terminals. In particular, the expanded visualization options – for example with our module PROpicture – are increasingly effective on larger displays. We would be happy to advise you on alternative PROtouch - terminal options and support you in selecting a future-proof solution.

We are always happy to answer your questions or provide individual advice.